Cole International® Marketing Update

October 2024





- LinkedIn Partnership Program
- Consumer Choice Awards
- New Downloadable Resources
- Misc. updates/reminders
- <u>Marketing Updates</u> Page

Marketing

- Internal Communications
- Logo Request
- Marketing Updates
- Online Store

Overview

LinkedIn Partnership Program (LPP)

Designed to strengthen our brand awareness and improve our recruitment process.

Brand Awareness:

- Showcase company culture and values through LinkedIn's "Life" tab
- Increase visibility to potential candidates and business partners

Recruiting Employees:

- <u>"Jobs" tab</u> automatically sync job postings from website (Careers page <u>www.coleintl.com/careers</u>) within 6 business hours
- Applicant submissions go directly to the hiring manager

Promote Jobs on LinkedIn:

- Two job slots available for urgent hires
- Direct email outreach to qualified candidates who are open to opportunities



LinkedIn Partnership Program (LPP)

Job Posts vs Job Descriptions – Important differences all managers should know:

- Purpose: A job posting is an advertisement to attract potential candidates, while a job description is an internal document that details an employee's duties and responsibilities.
- Audience: A job posting is public and aims to attract a wide range of candidates, whereas a job description is an internal guide.

Linked in

• Content: A job posting is a marketing tool, while a job description is a detailed document.

LPP - Recruitment Policy Change

- All job postings go exclusively on the company website (synced to LinkedIn)
- Require approval through Expenditure App for Agency use or posting on external job boards

Key Benefits of Policy Change

1. Increased control & cost savings

- LY 139 new hires, only 48 of those were posted to our website, therefore...LinkedIn
- LinkedIn Partnership cost is a fraction of what Recruitment fees (\$\$\$,\$\$\$ vs \$\$,\$\$\$)

2. Improves SEO & brand exposure

• Posting directly on the website supports our SEO strategies and drives additional traffic

3. Creates a consistent recruitment experience

• Streamlined process with branded, pre-approved posts

Job Post Process – Simple!

- <u>Request a Job Post</u> on the Intranet under Quick Links
- Post is live within 24 business hours, then synced to LinkedIn within 6 hours
- All applications sent directly to the requesting manager
- Use <u>Remove a Job Post</u> link once the position is filled

**Recruitement Agency requests, submit Expenditure Request for approval before proceeding*

Quicklinks

Management

- Expenditure Request
- Recruitment and Hiring
- Job/Position Titles
- Job Post Request
- Job Post Removal
- New Employee Packages
- Order Business Cards (CA)
- Order Business Cards (US)
- Review Champions



Consumer Choice Awards

- CCA identifies the companies consumers trust, and value the most, in their respective fields.
- based on independent market research that captured unbiased feedback from online and social media platforms.

About

Tools & Resources

Services Client Info



Business undertaken subject to: Cole International Inc. / Cole International USA Inc. Terms and Conditions.

Q 🛛 Contact Us

Award-winning service that delivers

Since our inception in Thunder Bay, Ontario in the 1920s, we have continued to grow by listening to our customers. Choosing Cole International means choosing a proven leader in logistics, where customer satisfaction isn't just our goal-it's a standard. With decades of experience and a deep understanding of the complex world of customs and logistics, our team delivers tailored solutions that keep your business moving smoothly across borders.

Recognized by the Consumer Choice Awards, our commitment to customer service shines through in everything we do. But don't just take it from us-our clients consistently praise our reliability, seamless operations, and proactive approach to solving challenges before they arise. Whether you need comprehensive logistics support or assistance navigating customs regulations, we are here to ensure your success every step of the way.

Connect to a legacy of wisdom and customer service with one click.

Consumer Choice Awards



New Downloadable Resources



5 New Comprehensive eBooks (10-21 pages)

- targeted at our identified <u>5 Buying Personas</u> (Executive, Influential Manager, Customs Coordinator, Logistics Coordinator, Small Business Owner)
- eBooks address their biggest logistic challenges and explain tips and tricks to help them overcome these and meet their goals.
- Promote these on blogs, website and social media



Cole International[®]

Your Comprehensive Guide to Seamless Customs Coordination

Download eBook

SHARING IS CARING!

Cole International



Achieving Customs Compliance Excellence Best Practices for Risk Mitigation

Cole International[®]



Avoiding Costly Pitfalls

Executive



Small Business Owner's Importing Guide
Navigating Importing

SBO

Customs

Coordinator

Logistics

Coordinator

Cole International[®]



Your Comprehensive Guide to Seamless Customs Coordination



Elevate efficiency, slash costs, and deliver on time Streamlined Logistics

Manager

New Downloadable Resources



• eGuides *in progress* - based off the 5 new Comprehensive eBooks. They will go into more detail on a singular subject matter touched on in the eBook. Will be a resource guide to send to prospects or customers to further explain a topic or as a take-away.

• 5 Additional eBooks *in progress*:

- 1. Land Importing Essentials Guide: Successful Land Imports by Truck, Rail, and Pipeline
- 2. Unlocking Duty Savings: A Trade Agreement Guide for Smart Importing
- 3. Ocean Imports: A Step-by-Step Guide to Smooth Shipments by Sea
- 4. Avoiding Costly Pitfalls When Importing into the U.S.
- 5. Fast-Track Your Imports: Using Air Freight with Wheels-Up Clearance for Rapid U.S. Entry
- Downloadable Resources page <u>Tools & Resources_Trade Knowledge Essentials</u> Features our gated content.
 - 9 eBooks...(soon to be 14)
 - 10+ eGuides

Other items...

• <u>Coley Al</u> launched to create branded content. e.g., Technical Updates, Job Posts, emails, competitor analysis, etc. Reduces writing and research time, and keeps messaging on brand.

Can offer future training meetings if there is enough interest.

- Importance of LinkedIn
 - LPP, B2B platform
 - Marketing's playground
 - Recruiting environment
 - TO DO: Set-up personal account, preferred
- <u>Cole Blog</u> Wednesdays at 9 am weekly (since 2016)
- <u>Trade News</u> *Newish since April 2024 (Real Time now)* Email reminders Tues & Thursday at 9 am
- Launched new <u>Online Store</u> in September, no major changes other than it's look.



Digital Marketing is the future!

We need your HELP!

- Company growth is always our priority.
- Employee Advocacy is vital!
- We need all employees sharing/commenting on our social media content, our posts
- Employee Advocacy
 Incentive Plan Goals





Thank you.

Questions?